



AGING SERVICES OF NORTH CENTRAL MASSACHUSETTS

*Formerly the Montachusett Home Care Corporation*

## Veteran Transportation Service

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### What is this service?

- The Veteran Transportation Service can pick up any Veteran in MA and bring them to their VA appointment
- This service can bring Veterans to services unavailable in the VA health care buildings but work within the VA network, like eye doctors.

### Two options based on eligibility

- Available to all Veterans in the VA data base
  - A fleet of 5 vans that can bring any veteran to any VA appointment within MA
  - This service is on Monday-Friday 7 AM to 4:30 PM
  - This service fills up fast so any Veteran should try to give at least a week notice to make sure they can get a ride
  - This service is door-to-door, so they cannot assist someone into their home
  - A person can bring along a personal care attendant but they must let the Transportation Coordinators know before so they can request the correct vehicle size
- Available to Veterans who have a disability that is 30% service related
  - These are contracted vehicles for people who are at least 30% disabled by the VA classifications and have special needs, like being in a wheelchair or being an amputee
  - Qualifications for this service will be determined by the Veteran's primary provider and that doctor can put in the service request for this type of transportation
  - This service is available Monday through Friday is also available for weekend medical appointments
  - This is door-to-door service
  - PCAs or a family member can come along but the Transportation Coordinators must know when the Veteran calls in to request the service

### More Information

- If a Veteran needs a ride to a VA appointment they can call:
  - 413-584-4040 x2217 or x2218
  - If a Veteran isn't able to make the call, a family member or, if applicable, the nursing facility can call for them

Disclaimer: This resource comes as a courtesy from ASNCM. You are hereby notified that Aging Services of North Central Massachusetts does not recommend, guarantee, or assume liability for the performance or lack thereof, for any of the resources listed.

*Compiled by the Information & Referral at Aging Services of North Central Massachusetts. (Updated annually 6/2021; revised 6/2021)*