



AGING SERVICES OF NORTH CENTRAL MASSACHUSETTS

Formerly the Montachusett Home Care Corporation

Transportation Options

ADA Paratransit MART

ADA transportation is for people whose disabilities prevent them from using the regular accessible MART fixed route bus for some or all of their trips.

- Program guide (including fare and schedule) can be found at: [ADA PARATRANSIT SERVICE \(mrta.us\)](http://mrta.us)
- The ADA Paratransit application can be found: [Coordination disability \(mrta.us\)](http://mrta.us)
- Additional fact sheet on ADA Paratransit can be requested from ASNCM
- For more information, please visit: [ADA Eligible Paratransit Service \(mrta.us\)](http://mrta.us)

MART Boston and Worcester Flex Route Shuttles

Shuttle routes that stop at Fitchburg Intermodal and Leominster Senior Center before going to Boston or Worcester locations including major hospitals

- For 60+ the fare \$2.50 for Worcester/\$10.00 for Boston each way and PCAs are \$5.00 for Boston or Worcester (subject to change)
- Both shuttles are free for Veterans with proper ID and Veteran PCAs
- For more information, including transit schedules please visit: [Worcester Shuttle](#) or [Boston Shuttle](#)
- Additional fact sheet on MART Boston and Worcester shuttle can be requested from ASNCM

Council on Aging Transportation

'MART' provides Council-On-Aging transportation services throughout our 'MART' member communities for elderly (60+) and disabled residents.

- Anyone can sign up at the senior centers in Gardner, Leominster, or Fitchburg
- More information can be found at [Council on Aging \(COA\) Services \(mrta.us\)](http://mrta.us)
- Additional fact sheet on MART Subscription Service can be requested from ASNCM

Medicaid Transportation (PT-1)

Transportation is provided to MassHealth covered services, including medical, counseling, and day habilitation appointments.

- Check eligibility at 1-800-841-2900
- MassHealth provider must complete an online transportation request (PT-1), this can take up to 3 days to process. Once approved a letter will be mailed
- MART requests at least 3 business days advance notice during normal business hours of 7:00am and 7:00pm whenever possible. Can schedule transportation online, by mobile app or by phone.
- For more information, please visit: [Member Services - Montachusett Regional Transit Authority \(mrta.us\)](http://mrta.us)

Veterans Transportation Service (VTS)

- This free service can pick up any Veteran in Massachusetts and bring them to VA appointments
- Service is available Monday-Friday 7 AM to 4:30 PM but the service fills up fast so any Veteran should try to give at least a week notice to make sure they can get a ride
- This service is door-to-door, and a person can bring along a PCA but they must let the Transportation Coordinator know before so they can request the correct vehicle size
- If a Veteran needs a ride to a VA appointment they can call: 413-584-4040 x2217 or x2218
 - A family member or their nursing facility can call for them if the Veteran cannot
- Additional fact sheet on Veteran Transportation Service can be requested from ASNCM

Ride Match Resource

Online search engine for transportation

- Put in city or future date and time to schedule a trip and it will pull up all transportation options
- It will bring up public and private options with important restrictions, times, and prices
- For more information, please visit: [RideMatch \(massridematch.org\)](http://RideMatch (massridematch.org))

GoGo Grandparent

- Call 1-855-464-6872 (1-855-GOGO-USA) or go online to gogograndparent.com.
- Order a Lyft or Uber ride for anyone 18+ years from any phone; no smart phone required.
- New services now available include restaurant meal delivery, grocery delivery, and prescription pick-up. Monthly membership starting at 10.39/month (billed annually) applies but can be cancelled anytime. A \$0.27/minute (from start to end of ride) concierge fee is added to the Uber or Lyft ride charge.
- GoGo Grandparent will arrange and monitor the ride. Family members with a smart phone will receive text messages on ride status. Call 24/7 to reach live representative or use automated set-up.

UBER App

- Schedule a ride via UBER app or on-line (www.uber.com).
- Driver's name, photo, type of vehicle, license plate sent to APP.
- Available 24/7. Private payrates dependent on type of vehicle, destination, and ride demand.

LYFT App

- Schedule a ride via LYFT or on-line (www.lyft.com). Available 24 hours a day, 7 days a week
- Private pay rates dependent on type of vehicle, destination, and ride demand

Disclaimer: This resource comes as a courtesy from ASNCM. You are hereby notified that Aging Services of North Central Massachusetts does not recommend, guarantee, or assume liability for the performance or lack thereof, for any of the resources listed.

Compiled by the Information & Referral at Aging Services of North Central Massachusetts. (Updated annually 10/2024)