AGING SERVICES OF NORTH CENTRAL MASSACHUSETTS

Formerly the Montachusett Home Care Corporation

Transportation Options

ADA Paratransit MART – 1-800-922-5636

ADA transportation is for people whose disabilities prevent them from using the regular accessible MART fixed route bus for some or all of their trips.

- Program guide (including fare and schedule) can be found at: ADA PARATRANSIT SERVICE (mrta.us)
- The ADA Paratransit application can be found: Coordination disability (mrta.us)
- Additional fact sheet on ADA Paratransit can be requested from ASNCM
- For more information, please visit: **ADA Eligible Paratransit Service (mrta.us)**

MART Boston and Worcester Flex Route Shuttles – 1-800-922-5636

Shuttle routes that stop at Fitchburg Intermodal and Leominster Senior Center before going to Boston or Worcester locations including major hospitals

- Both shuttles are free for Veterans with proper ID and Veteran PCAs
- For more information, including transit schedules please visit: Worcester Commuter, Boston Shuttle
- Additional fact sheet on MART Boston and Worcester shuttle can be requested from ASNCM

MART Shuttle to Emerson Hospital – 978-345-7711

- Shuttle routes to Emerson Hospital and Baker Avenue, Concord - serving the communities of Ayer, Harvard, and Shirley
- Free Fare
- Convenient stops in Ayer, Harvard, Shirley

Council on Aging Transportation

'MART' provides Council-On-Aging transportation services throughout our 'MART' member communities for elderly (60+) and disabled residents.

- Anyone can sign up at the senior centers in Gardner, Leominster, or Fitchburg
- More information can be found at Council on Aging (COA) Services (mrta.us)
- Additional fact sheet on MART Subscription Service can be requested from ASNCM

Medicaid Transportation (PT-1)

Transportation is provided to MassHealth covered services, including medical, counseling, and day habilitation appointments.

- Check eligibility at 1-800-841-2900
- MassHealth provider must complete an online transportation request (PT-1), this can take up to 3 days to process. Once approved a letter will be mailed
- For more information, please visit: Member Services - Montachusett Regional Transit Authority (mrta.us)

Veterans Transportation Service (VTS)

- This free service can pick up any Veteran in Massachusetts and bring them to VA appointments
- Service is available Monday-Friday 7 AM to 4:30 PM but the service fills up fast so any Veteran should try to give at least a week notice to make sure they can get a ride
- This service is door-to-door, and a person can bring along a PCA but they must let the Transportation Coordinator know before so they can request the correct vehicle size
- If a Veteran needs a ride to a VA appointment they can call: 413-584-4040 x2217 or x2218
    - A family member or their nursing facility can call for them if the Veteran cannot
- Additional fact sheet on Veteran Transportation Service can be requested from ASNCM

Ride Match Resource – 1-800-483-2500

Online search engine for transportation

- Put in city or future date and time to schedule a trip and it will pull up all transportation options
- It will bring up public and private options with important restrictions, times, and prices
- For more information, please visit: RideMatch (massridematch.org)

GoGo Grandparent

- Call 1-855-464-6872 (1-855-GOGO-USA) or go online to gogograndparent.com.
- Order a Lyft or Uber ride for anyone 18+ years from any phone; no smart phone required.
- New services now available include restaurant meal delivery, grocery delivery, and prescription pick-up. Monthly membership starting at 10.39/month (billed annually) applies but can be cancelled anytime. A $0.27/minute (from start to end of ride) concierge fee is added to the Uber or Lyft ride charge.
- GoGo Grandparent will arrange and monitor the ride. Family members with a smart phone will receive text messages on ride status. Call 24/7 to reach live representative or use automated set-up.

24-Seven Ride LLC

- Provides non-emergency medical transportation to hospitals, specialists, dialysis, and appointments
- Hours of operation Mon – Fri 6:00am – 10:00pm, Sat 6:00am – 3:00pm
- Book online at their website: 247ride or call 978-728-3247

Reliable School Medical Transportation Services

- Call 508-963-2865 to book transportation or request a quote
- Provides non-emergency medical transportation
- Door to door pickup
- For more information, please visit: About - Reliable School Medical Transport, Inc.

Your Ride Inc

- Call: 508-459-3272 to book transportation
- Provides non-emergency medical transportation
- In addition to standard transportation, has option for stretcher transportation
- Door to door pickup, will escort into checkin at your destination
- Other services available, please visit: Non-Emergency Medical Transportation - Your Ride, Inc.

Always there home care

- Call: 978-386-7556 for more information
- Provides transportation to appointments and other services
- Please visit website: Hourly Care | Always There HomeCare

AMG Loveall Management Group

- Call: 774-312-3338
- Provides non-emergency transportation for individuals with disabilities, injuries or fragile health
- Please visit website: Loveall Management Group

UBER App

- Schedule a ride via UBER app or on-line (www.uber.com).
- Driver's name, photo, type of vehicle, license plate sent to APP.
- Available 24/7. Private payrates dependent on type of vehicle, destination, and ride demand.

LYFT App

- Schedule a ride via LYFT or on-line (www.lyft.com). Available 24 hours a day, 7 days a week
- Private pay rates depending on type of vehicle, destination, and ride demand

Wood's Plus Rideshare Services

- Call 978-400-9338 to book a ride or more information
- Offers non-medical transportation within Gardner and surrounding towns
- Options for curb to curb and door to door services
- Please visit website: WOOD'S PLUS Transportation Service

Disclaimer: This resource comes as a courtesy from ASNCM. You are hereby notified that Aging Services of North Central Massachusetts does not recommend, guarantee, or assume liability for the performance or lack thereof, for any of the resources listed.
Compiled by the Information & Referral at Aging Services of North Central Massachusetts. (Updated annually 10/2025(